



Mar Vista Community Council



MAR VISTA COMMUNITY COUNCIL

Aging in Place Committee

Thursday, November 20th, 2014 at 6:00 PM

Windward School Room #800

11350 Palms Blvd, Los Angeles, CA 90066

Bill Duckett-Chair, Sherri Akers-Vice-Chair

Agenda

- I. Call to order
- II. Public comment
- III. Motion to approve October minutes
- IV. Old Business -
 - a. Update on motion thanking the Mayor and offering MVCC's full support for carrying out the pledge. Follow up with -
 - Charles Shivers, who is the Dept of Aging's liaison to the Council on Aging (213-482-7246 or charles.shivers@lacity.org)
 - Dept of Aging's General Manager Laura Trejo (213-202-5645 or laura.trejo@lacity.org).
 - Dept of Agings Information and Assistant Specialist Helen K. Lee (213-482-7241 or Helen.k.lee@lacity.org).
 - CM Mike Bonin and Tricia Keane – his Director of Land Use & Planning tricia.keane@lacity.org
 - b. Update on collaboration with the MVCC Great Streets Ad Hoc Committee and potential liaison to attend Great Streets meetings. (Sherri)
 - Opportunity to submit questions for inclusion in the MV Stakeholder Survey
 - The AARP and the World Health Organization have focused on building more livable communities for the aging population through their [Age-Friendly Cities and Communities](#) program. Cities can adopt elements of a [WHO-approved checklist](#) to make communities safe and engaging for people who are aging.
 - 5 ways to make a city more walkable (<http://www.marketplace.org/topics/business/5-ways-make-city-more-walkable>)
 1. Keep sidewalks well-maintained
 2. Provide lots of outdoor seating
 3. Allow enough time at crosswalks
 4. Turn on the lights
 5. Build plenty of clearly marked bike paths
 - c. Update on kinds of baseline research to establish direction for the committee - collaboration via GoToMeeting with Janice, Christy, and Janice to formalize a survey of seniors. (Tatjana, Elizabeth, Christy)
 - d. Status on MVCC committee web page resource list (Sherri)
 - e. Update on smoke detector giveaway by the fire department.

V. New Business –

- a. Review collaborative workbook of committee plans and results (Tatjana)
- b. Discussion about possibility of AIP hosting a quarterly MVCC stakeholders meeting.
- c. Discussion about AIP collaboration with Neighborhood Watch programs and block captain programs to identify seniors in their perspective neighborhoods.
- d. Discussion re development of intergenerational program for seniors aging in place. (Tatjana, Christy)
- e. Committee collaboration with Green Committee at Farmers Market tent - senior offering suggestions for what can be done with all the 'stuff' that has been collected over a lifetime.
- f. Discussion - California Department of Public Health has failed to effectively investigate nursing home complaints, a state audit released Thursday found, with a total of 11,000 unresolved complaints in its system.(see LA Times article in addendum) Are there avenues to determine if there are unresolved complaints for local nursing homes?

VI. Adjourn

Addendum related to item V-f

LA Times, October 30th <http://www.latimes.com/local/lanow/la-me-ln-california-nursing-home-audit-20141030-story.html>

The California Department of Public Health has failed to effectively investigate nursing home complaints, a state audit released Thursday found, with a total of 11,000 unresolved complaints in its system.

The department, which is responsible for monitoring more than 2,500 nursing homes, classified more than 40% of these complaints and incidents as having caused or being likely to cause harm to a resident. Yet the state auditor's office found that the average number of days these complaints were open ranged from 14 to 1,042 days.

The Santa Rosa-Redwood Coast district office had 102 open complaints and incidents that posed a threat to a resident's health or life. On average those incidents remained open for almost a year, according to the audit.

Auditors said the California Department of Public Health oversight for processing complaints was inadequate, adding that until recently it had not established a system to track unresolved complaints. The agency had also failed to set time frames for when a complaint should be closed.

Nearly 1,000 of these complaints were against certified nurse assistants and home health aides. On average they remained unresolved for eight months, and 22% of them were in the two most serious priority categories, the audit found.

The department was also inconsistent in the quality of its investigations, auditors said. The San Francisco district office closed complaints without supervisors reviewing them in four of the 10 investigations that were examined.

Among the audit's recommendations are for the department to establish and implement a formal process for monitoring the progress of open complaints and incidents for all of its offices. The audit also recommended that health officials establish a specific time frame for completing their investigations.

The California Department of Public Health said it was in the process of developing policies and procedures for complaints against nurse assistants and home health aides. But the agency said it disagreed with establishing time frames for investigations.

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