Lodging complaints to SMO:

https://www.smgov.net/Departments/Airport/Noise_Mitigation/Noise_Queries_and_Flight_Tracking.aspx

Noise Inquiries and Flight Tracking
To help community members interested in learning about flight operations and noise levels in their area, Santa Monica Airport implemented Webtrak, a new web-based app which gives stakeholders the ability to perform flight investigations from a personal computer or mobile device. The app enables the community to visualize actual flight tracks and noise levels around the Airport, investigate aircraft related noise events, as well as reporting specific aircraft directly to the Airport's Noise Office. Flight tracks have a delay of approximately 45 minutes due to data processing.

Noise Inquiries and Aviation Related Information

Noise inquiries and aviation-related complaints can be filed online
using **Flight Tracking WebTrak**   **http://webtrak5.bksv.com/smo**
Inquiries and complaints can also be filed by:

- Online - Airport Report Form https://www.smgov.net/Departments/Airport/Noise_Mitigation/SMO_Complaint.aspx

- email - noise@smgov.net

- phone - 310.458.8692

Lodging complaints to LAX:

Noise Comments - As of August 1, 2016, LAWA Noise Management implemented a new noise comment system, provided by PlaneNoise, Inc., to enhance options for the public to submit noise concerns and provide new tools for LAWA staff to better analyze and understand reported issues. This new system works seamlessly with the existing WebTrak system, and provides direct access to a simple comment form, as well as a mobile web app that allows comments to be submitted quickly and easily.

Submitting a Noise Comment - If you would like to submit a comment about LAX aircraft noise, there are four options:

- **Fill out the LAX Noise Comment Form**.   https://www.planenoise.com/lax/

- **Access the LAX WebTrak Site**.   http://webtrak5.bksv.com/lax4

From this live flight tracking website, users can view and identify aircraft operations and perform self-investigation. The online comment form can be accessed by clicking on the "Comments" tab located on the top left hand corner, then the "Comment Form" button. More information on WebTrak may be found here:
https://www.lawa.org/en/lawa-environment/noise-management/lawa-noise-management-lax/lax-internet-flight-tracking-system.

- **Download the LAX Mobile Web App. From your iPhone or Android mobile device**, click on the link:
  http://www.planenoise.com/mobile/lawa/nR9k3pXb/lax/

Mobile Web App Instructions:

- o Save the app to your home screen:
  From iPhone: Tap the box with vertical arrow and select add to home screen
  From Android: Tap the 3 Menu dots and select save to homepage

- o Go to your home screen and open the new comment mobile web app

- o Enter your comment information following Steps 1-4 and click Submit

Note: After using the app the first time, user information is saved and does not need to be re-entered. Additional comments can be submitted by tapping "Create a New Comment."

- **Call our dedicated 24-hour LAX Aircraft Noise Comment Line at (424) 64-NOISE or (424) 646-6473**. Staff makes every effort to answer the line whenever possible. However, if no one is able to answer your call, please follow the instructions to leave a detailed message.

Comment Response

The information and details LAWA receives in noise comments is an important component for aircraft noise analysis and management. Please note that while staff will review comments, assess trends and look for emerging issues, we will not investigate or respond to all comments received. In order for staff to properly record your concerns, and to identify trends and potential issues in your neighborhood, we require complete and accurate address information.

Noise Comment Monthly Reports - You can view monthly summaries of noise comments for the previous two years here
https://www.lawa.org/en/lawa-environment/noise-management/lawa-noise-management-lax/noise-management-monthly-report